

#### GENERAL SERVICES ADMINISTRATION INFORMATION TECHNOLOGY SCHEDULE

# AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

Special Item No. 132-51 Information Technology Professional Services

#### SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

-	IAL HENI NUMB	ER 132-31 - INFORMATION TECHNOLOGI (II) I ROFESSIONAL SERVICEN
	FPDS Code D301	IT Facility Operation and Maintenance
	FPDS Code D302	IT Systems Development Services
	FPDS Code D306	IT Systems Analysis Services
	FPDS Code D307	Automated Information Systems Design and Integration Services
	FPDS Code D308	Programming Services
	FPDS Code D310	IT Backup and Security Services
	FPDS Code D311	IT Data Conversion Services
	FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
	FPDS Code D316	IT Network Management Services
	FPDS Code D317	Creation/Retrieval of IT Related Automated News Services, Data Services, or
		Other Information Services (All other information services belong under Schedule 76)
	FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is <u>not</u> to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

CARTER- LAMBERT DIVISIONS, LLC

3725 LEONARDTOWN ROAD, SUITE 207, WALDORF, MARYLAND 20601

888-309-5067 ext.: 800 (PHONE/FAX) http://www.carterlambert.com

Contract Number: GS-35F-0238Y

Period Covered by Contract: 03/01/2012 - 03/01/2017

General Services Administration Federal Acquisition Service

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System - (http://www.gsaadvantage.gov).



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## INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

#### **SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

#### 1. GEOGRAPHIC SCOPE OF CONTRACT:

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

[]	The Geographic Scope of Contract will be domestic and overseas delivery.
[]	The Geographic Scope of Contract will be overseas delivery only.
[x]	The Geographic Scope of Contract will be domestic delivery only.

#### 2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

CARTER-LAMBERT DIVISIONS, LLC

3725 LEONARDTOWN ROAD, SUITE 207, Waldorf, Md 20601 \*\*888-309-5067 ext.: 800

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar



amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

703-286-0826

#### 3. LIABILITY FOR INJURY OR DAMAGE

7.

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

#### 4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279: Block 9: G. Order/Modification Under Federal Schedule Contract Block 16: Data Universal Numbering System (DUNS) Number: 086709990 Block 30: Type of Contractor: \_\_Small\_ Small Disadvantaged Business A. В. Other Small Business C. Large Business Other Nonprofit Organization G. Foreign Contractor Block 31: Woman-Owned Small Business - \_\_\_\_NO\_\_\_X\_\_\_\*\*Yes or No\*\* Block 37: Contractor's Taxpayer Identification Number (TIN): \_\_\_\_20-5383515\_\_\_\_\_ Block 40: Veteran Owned Small Business (VOSB): Yes, A A: Service Disabled Veteran Owned Small Business B: Other Veteran Owned Small Business CAGE Code: \_3BZQ4\_ 4a. Contractor has registered with the Central Contractor Registration Database. 4b. 5. **FOB DESTINATION** 6. **DELIVERY SCHEDULE** TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below: SPECIAL ITEM NUMBER **DELIVERY TIME (Days ARO)** As negotiated between the ordering agency and Carter-Lambert \_132-51\_\_\_\_ Divisions, LLC at the task ordering level

**DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.



- a. Prompt Payment: \_1\_% \_20\_\_ days from receipt of invoice or date of acceptance, whichever is later.
- b. Government Educational Institutions- Same discounts as all Government customers

#### 8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

- 9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING: Not Applicable
- 10. Small Requirements: The minimum dollar value of orders to be issued is \$ 100.00.



#### 11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
 Special Item Number 132-51 - Information Technology Professional Services

#### 12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.
- 13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.
- products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.
- that do not conform to Federal Telecommunication Standards (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.



#### 14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.



- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).
- **15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

#### 16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! Will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.gsaadvantage.gov

#### 17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

#### 18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:



- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

#### 19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

#### 20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

#### 21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

#### 22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued



by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

#### 23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

http://www.carterlambert.com

The EIT standard can be found at: www.Section508.gov/.



#### 24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from \_\_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

#### 25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
- (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
- (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

#### 26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

#### **27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)



#### TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)

#### **PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

\*\*\*\*NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

#### 1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

#### 2. **PERFORMANCE INCENTIVES** I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

#### 3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### 4. PERFORMANCE OF SERVICES

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.



- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

#### 5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

#### 6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS



□ COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I □ □ OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

#### 7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

#### 8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

#### 9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

#### 10. ORGANIZATIONAL CONFLICTS OF INTEREST

Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

#### 11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.



#### 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time and materials orders, the Payments under Time and Materials and Labor Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time and materials orders placed under this contract. For labor hour orders, the Payment under Time and Materials and Labor Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

#### 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

#### 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

#### 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

#### 16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

- a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.



#### DESCRIPTION OF LABOR CATEGORIES

#### Management and Administration Support labor categories

#### PROGRAM MANAGER

<u>Minimum/General Experience</u>: This position requires a minimum of six years of intensive and progressive experience demonstrating the required proficiency levels related to task. Intensive and progressive experience must be related to specific task requirements as well as demonstrating the required proficiency levels related management of the specific task requirements. Years of intensive and progressive experience must be related to specific task requirements as well as demonstrating the required proficiency levels related management of the specific task requirements.

Functional Responsibilities: Responsible for large projects\programs or significant segment of a large complex project\program. Leads team on large projects\programs or significant segment of large complex projects\programs. Translate customer requirements into formal agreements and plans to culminate in customer acceptance of results or have acceptance in the targeted market, while meeting business objectives. Works with client to identify business requirements and develops the proposal. Subsequently leads a team in the initiating, planning, controlling, executing, and closing tasks of a project\program or segment of a project\program to produce the solution deliverable. Executes a wide range of process activities beginning with the request for proposal through development, test and final delivery. Formulates partnerships between customer, suppliers and staff. Anticipates potential project\program related problems. Utilizes refined techniques for identifying, eliminating or mitigating solution, project\program and business risk. Understands customer, industry and business trends. Applies this understanding to meet project\program objectives. As appropriate, challenges the validity of given procedures and processes with a view toward enhancement or improvement. Analyzes information and situations and implement actions, independently and or through the management team to ensure project\program objectives are met. Analyzes new and complex project\program related problems and creates innovative solutions involving finance, scheduling, technology, methodology, tools, and solution components.

<u>Minimum Education:</u> Bachelor's degree from an accredited college or university which provides substantial knowledge of the information sciences or with a curriculum or major field of study which provides substantial knowledge useful in managing the work specified by the task order(s). Such degrees might be, but should not be limited to, the disciplines of computer science, information systems, physical science, engineering, a mathematics-intensive discipline or business.

Education and experience requirements may be substituted with:

- 1. A Master's Degree (in subjects described above) and four years of experience.
- 2. A Ph.D. (in subjects described above) and three years of experience.
- 3. No degree and ten years of intensive and progressive experience demonstrating the required proficiency levels related to the task.



#### PROJECT MANAGER

<u>Minimum/General Experience</u>: This position requires a minimum of twelve years IT experience. Experience includes increasing responsibilities in information systems design and management.

<u>Functional Responsibilities</u>: Serves as project manager for a large, complex task order (or a group of task orders affecting the same common/standard/migration system) and shall assist the Program Manager in working with the ordering activity Contracting Officer (CO), the contract-level Contracting Officer's Representative (COR), the task order-level COR(s), ordering activity management personnel and customer agency representatives. Under the guidance of the Program Manager, responsible for the overall management of the specific task order(s) and insuring that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise wide horizontal integration planning and interfaces to other functional systems.

<u>Minimum Education</u>: A Bachelor's degree in computer science/systems, information systems/technology, engineering/engineering technology, software engineering/programming, management, natural sciences, social sciences, mathematics or business/finance.

Education and experience requirements may be substituted with:

- 1. A Master's Degree (in subjects described above) and ten years of experience.
- 2. A Ph.D. (in subjects described above) and eight years of experience.

Engineering, Programming, Development, Testing and Information Assurance Support labor Categories

#### COMPUTER NETWORK SYSTEMS ANALYST (Senior)

Minimum/General Experience: Eight or more years of management experience in the analysis, planning, design, development, installation, reengineering and/or support of integrated information technology (IT) systems.

Demonstrated experience in the application of engineering concepts, principles, methods, processes and procedures. Experienced in program, resource and contract management, engineering support and acquisition/development of systems and equipment

<u>Functional Responsibilities</u>: Applies analytical processes to the planning, design, and implementation of new and improved information systems to meet the organization's business requirements. As the incumbent in this position develops overall functional and systems requirements and specifications; prepares business cases for the application of IT solutions. Defines systems scope and objectives; develops cost estimates for new or modified systems; ensures the integration of all systems components (e.g., procedures, databases, policies, software, and hardware); plans systems implementations; and ensures the rigorous application of information security/information assurance policies, principles, and practices to the systems analysis process.

<u>Minimum Education</u>: A Bachelor's degree in computer science/systems, information systems/technology, engineering/engineering technology, software engineering/programming, management, natural sciences, social sciences, mathematics or business/finance.



Education and experience requirements may be substituted with:

- 1. A Master's Degree (in subjects described above) and five years general experience of which at least three years must be specialized experience.
- 2. No degree and eleven years general experience of which at least nine years is specialized.

#### **COMPUTER NETWORK SYSTEMS ANALYST (Intermediate)**

<u>Minimum/General Experience</u>: Five years of experience in an area of specialization associated with the requirement. Experience with Government or industry standards, processes, procedures, methodologies, or tools that support analysis as relative to the requirement.

<u>Functional Responsibilities</u>: Analyzes and develops computer software possessing a wide range of capabilities, including numerous engineering, business, and records management functions; develops plans for automated information systems from project inception to conclusion; analyzes the problem and the information to be processed; defines the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests; coordinates closely with programmers to ensure proper implementation of program and system specifications; and develops, in conjunction with functional users, system alternative solutions.

<u>Minimum Education</u>: Bachelor's Degree from an accredited college or university with a curriculum or major field of study which is closely related to the work to be performed on the task and/or in a computer science, information system, a physical science, engineering or a mathematics-intensive discipline

Education and experience requirements may be substituted with:

- 1. A Master's degree with four years of related experience.
- High school with ten years of directly related experience and applicable training certificate from an accredited training institution.

#### SOFTWARE ENGINEER (Senior)

<u>Minimum/General Experience</u>: This position requires ten years general experience and five years specialized experience is required. Ten years general experience includes all aspects of network and computer communications software, and a mixture of experience of the operating systems listed in the skill description and the demonstrated ability to work independently or under only general supervision.

Five (5 to 8) years experience in software engineering of large, complex, interconnected/distributed systems environments. Demonstrated experience in developing, testing, installing, and operating network and computer (host) communications software (e.g. access method and protocol software, application interfaces, transaction processors, and emulators); using and implementing communications standards.

<u>Functional Responsibilities</u>: Formulates/defines specifications for complex operating software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. A design, codes, tests, debugs, and documents those programs. Provides overall operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. Assists all phases of software systems programming



applications. Evaluates new and existing software products.

<u>Minimum Education</u>: A Master's degree from an accredited college or university in Computer Science, Information Systems, Engineering, Business, Mathematics, or other related scientific or technical discipline is required.

Education and experience requirements may be substituted with:

- 1. A Ph.D. (in the subjects described above) and will be considered equivalent to two (2) years general experience and one (1) year specialized experience.
- 2. A Bachelor's degree (in the subjects described above) and twelve years general and six years specific experience.
- 3. A Certificate from a nationally recognized information systems security organization (CISSP, CISA, etc) may be considered equivalent to three (3) years generalized experience and three (3) years specialized experience.



#### APPLICATION DEVELOPER/PROGRAMMER (Senior)

<u>Minimum/General Experience</u>: This position requires a minimum of ten years' experience managing or performing software engineering activities, of which at least eight years must be specialized. Specialized experience includes: demonstrated experience with programming languages in the design and implementation of systems and using database management systems. General experience includes increasing responsibilities in software engineering activities. Knowledgeable of applicable standards.

<u>Functional Responsibilities</u>: Leads the application of a systematic, disciplined, quantified engineering approach to the development, operation and maintenance of software. Analyzes and studies complex system requirements. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and, when appropriate, Computer Aided Software Engineering (CASE) tools. Estimates software development costs and schedule. Reviews existing programs and assists in making refinements, reducing operating time, and improving current techniques. Supervises software configuration management.

<u>Minimum Education</u>: A Bachelor's degree in computer science/systems, information systems/technology, engineering/engineering technology, software engineering/programming, management, natural sciences, social sciences, mathematics or business/finance

Education and experience requirements may be substituted with:

- 1. A Master's Degree (in subjects described above) and eight years general experience of which at least six years must be specialized experience.
- 2. No degree and thirteen years of general experience of which at least eleven years must be specialized experience.

#### **SYSTEMS ENGINEER (Senior)**

Minimum General Experience: A minimum of five years of progressively more difficult systems experience with two years' experience within the last five years in architecting large scale business systems. A minimum of three years' experience involving data base, batch, interactive, and/or LAN based business systems utilizing PCs, and/or medium to large main frame computers is required. Working knowledge of operating systems concepts and facilities applicable to the site supported, five years' experience in one or more of the applicable structured programming languages. The minimum of three years' experience in the types of applicable data base software; working knowledge of the basic principle of business information systems and engineering disciplines; knowledge of state of the art business information systems hardware, software development tools, techniques, and concepts.

<u>Functional Responsibility:</u> Provides technical solutions for routine to complex engineering studies, and applications. Responsible for analyzing, evaluating and making recommendations on current and proposed systems and architecting cost effective solutions to ensure systems developed make the most of resource and technology available in meeting business requirements Must be adept at problem definition and resolution Must be capable of documenting the business requirement and recommended solution. Experience in analysis, design and development of large business information systems is required.

<u>Minimum Education:</u> 1. A BS/BA degree in a Business, Computer Science, Information Systems or related field, With ten years applicable experience, a degree is not required.

2. No degree and thirteen years of general experience of which at least eleven years must be specialized experience



#### SYSTEMS DESIGN ARCHITECT

Minimum/General Experience: Must have 8 years of experience in planning, designing, building, and implementing IT systems. At least 5 years of experience developing application, development, network, and technical architectures for small-scale client/server and mainframe applications. Demonstrated ability to develop and execute architecture strategies and to perform feasibility studies and integration analyses. Experience supervising and providing guidance in implementing various small-scale architectures and supporting implementation of midrange and large-scale applications.

<u>Functional Responsibility:</u> Relevant experience includes, but is not limited to, supervisory experience, expert knowledge of system analysis and design methodologies and tools, and experience with large and complex systems. Duties may include performing, leading, and coordinating the analysis and design of system architectures to include software, hardware, and communications and system development, integration, and migration.

<u>Minimum Education</u>: A Bachelor's degree in computer science/systems, information systems/technology, engineering/engineering technology, software engineering/programming, management, natural sciences, social sciences, mathematics or business/finance.

Education and experience requirements may be substituted with:

- 1. A Master's Degree (in subjects described above) and eight years general experience of which at least six years must be specialized experience.
- 2. No degree and thirteen years of general experience of which at least eleven years must be specialized experience.

#### IT SECURITY ENGINEER (Senior)

Minimum/General Experience: This position requires a minimum of 10 years' experience, of which 8 years must be specialized experience including INFOSEC technology, policy and procedure development and implementation on major industry and Government programs/efforts. Reviews and recommends information assurance solutions to customer problems based on an understanding of products/systems test results. Conducts systems security analysis and implementation, system engineering, electrical design, design assurance, testing, software engineering, program design, configuration management, integration and testing of information assurance products and techniques. Provides work direction and guidance to other personnel; ensures accuracy of the work of other personnel, operates under deadlines and able to work on multiple tasks.

<u>Functional Responsibilities</u>: Establishes and satisfies system-wide information security requirements based upon the analysis of user, policy, regulatory, and resource demands. Supports customers at the highest levels in the development and implementation of doctrine and policies. Provides leadership and guidance in the development, design and application of solutions implemented by more junior staff members. May have management responsibilities when assigned. Coordinates with senior representatives within the customer organizations to address program goals, milestones, resources and risks. Applies expertise to common user information systems, as well as to dedicated special purpose systems requiring specialized security features and procedures. Examples could include classified intelligence and command and control - related networks. Provides work direction and guidance to other personnel; ensures accuracy of the work of other personnel, operates under deadlines, able to work on multiple tasks.

<u>Minimum Education</u>: A Master's degree in computer science/systems, information systems/technology, engineering/engineering technology, software engineering/programming, management, natural sciences, social sciences, mathematics, or business/finance.



Education and experience requirements may be substituted with:

- 1. A Bachelor's degree (in subjects described above) and 12 years of general IT experience of which 9 must be specialized experience.
- 2. Three years of additional applicable experience may be substituted for Bachelor's degree.

#### IT SECURITY ENGINEER (Intermediate)

<u>Minimum/General Experience</u>: This position requires a minimum of eight years' experience, of which at least six years must be specialized experience including the design and development of SECURE command/control/ communications and intelligence (C3I) and/or SECURE command/control/communications/computer and intelligence (C4I) systems or experience in providing information system security support for such systems. General experience includes information system requirements analysis, system design, implementation, and testing.

<u>Functional Responsibilities</u>: Provides customer support in solving phases of complex Information assurance related technical problems. Reviews and recommends information assurance solutions to customer problems based on an understanding of products/systems test results. Conducts systems security analysis and implementation, system engineering, electrical design, design assurance, testing, software engineering, program design, configuration management, integration and testing of information assurance products and techniques. Solutions are based on a firm understanding of government/industry policy, practices, procedures, customer requirements, and emerging security technologies and future trends in support of information system and network security.

<u>Minimum Education</u>: A Bachelor's degree computer science/systems, information systems/technology, engineering/engineering technology, software engineering/programming, management, natural sciences, social sciences, mathematics, or business/finance.

Education and experience requirements may be substituted with:

1. A Master's Degree (in subjects described above) and six years of General IT experience of which 5 must be specialized.

#### **TEST ENGINEER (Senior)**

<u>Minimum/General Experience</u>: This position requires seven years of intensive and progressive experience in a computer related field with four years within the last eight calendar years of intensive and progressive experience in performing software testing for complex to highly complex software hardware applications and/or systems.

<u>Functional Responsibilities</u>: Subject matter expert providing testing expertise in for the support of user requirements of complex to highly complex software/hardware applications. Directs and/or participates in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements, test design and test tools selection. Responsible for ensuring that the test design and documentation support all applicable client, agency, or industry standards time lines and budgets. Responsible for ensuring that testing conclusions and recommendations are fully supported by test results, and project managers are fully informed of testing status and application deviations from documented user requirements.

<u>Minimum Education</u>: A Bachelor's degree from an accredited college or university in computer science, mathematics, or engineering or a mathematics-intensive discipline, or an applicable certificate of training from an accredited institution.



Education and experience requirements may be substituted with:

- 1. A Master's Degree (in subjects described above) and five years related experience of which at least three involve intensive and progressive experience in performing software testing.
- 2. No degree and eleven years of experience of intensive and progressive experience in performing software testing for complex to highly complex software hardware applications and/or systems.

#### **TEST ENGINEER (Intermediate)**

<u>Minimum/General Experience</u>: This position requires five years of intensive and progressive experience in a computer related field with three years within the last six calendar years of intensive and progressive experience in performing software testing for complex to highly complex software hardware applications and/or systems.

<u>Functional Responsibilities</u>: Performs analysis of documented user requirements and directs or assists in the design of test plans in support of user requirements for moderately complex to complex software/hardware applications. Reviews user application system requirements documentation; designs, defines and documents unit and application test plans; Transforms test plans into test scripts and executes those scripts. May participate in all phases of risk management assessment and software/hardware development under the direction of a Senior Test Engineer. Responsible for ensuring proper execution of test scripts and documentation of test results in test logs or defect tracking systems. Responsible for ensuring that the test designs and documentation support all applicable client, agency or industry standards, time lines and budgets. Responsible for the development of test data to be used in performing the required tests. Responsible that testing conclusions and recommendations are fully supported by test results, and those project managers are fully informed of testing status and application deviations from documented user requirements. Responsible for/or assists in the analysis of test results, documents conclusions and makes recommendations as supported by such analysis.

<u>Minimum Education</u>: A Bachelor's degree from an accredited college or university in computer science, mathematics, or engineering or a mathematics-intensive discipline, or an applicable certificate of training from an accredited institution.

Education and experience requirements may be substituted with:

- 1. A Master's Degree (in subjects described above) and one year of intensive and progressive experience performing software testing for moderately complex to complex software/hardware applications and/or systems.
- 2. No degree and nine years of experience of intensive and progressive experience in performing software testing for complex to highly complex software hardware applications and/or systems.



#### SUBJECT MATTER EXPERT II

<u>Minimum/General Experience</u>: This position requires fifteen years of intensive and progressive experience in an Automated Data Processing (ADP) (Computer Science) related field with 10 years in area of specialization.

<u>Functional Responsibilities</u>: This is an exception position. A functional specialist providing expertise, guidance, consultation, facilitation, thought leadership, and education to the client and/or project team based on specialized deep expertise in such fields as technology, science, public policy and administration, and management. Typically has substantial graduate or professional education, and depending on the subject area, extensive specialized experience and a deep understanding of the functional subject area.

<u>Minimum Education</u>: A Master of Science/MBA, BS/BA-CS degree from an accredited university or college; in the areas of computer science, engineering, mathematics – intensive discipline, or an applicable certificate of training.

#### SOLUTIONS ARCHITECT (SENIOR)

<u>Minimum/General Experience</u>: This position requires eight years of intensive and progressive experience in an Automated Data Processing (ADP) (Computer Science) related field with five years in area of specialization.

<u>Functional Responsibilities</u>: This role designs applications, which may run on multiple platforms and may be composed of multiple software packages. This role performs critical evaluation and selection of the software and hardware components of the application and prepares for the development of the application by evaluation and selection of development methodologies and tools. This role is responsible for performance, availability and scalability of the applications, and maintains the functional interface to the application infrastructure. Job Skills: Architect I/T Solutions Using Application Platforms, Architect I/T Solutions Using Databases, Architect I/T Solutions Using Object Technology, and Design AD Solution Delivery Environment.

<u>Minimum Education</u>: A Master of Science/MBA, BS/BA-CS degree from an accredited university or college; in the areas of computer science, engineering, mathematics – intensive discipline, or equivalent studies.



#### Operations & Maintenance and Systems Administration

#### SYSTEMS ADMINISTRATOR (Senior)

<u>Minimum/General Experience</u>: This position requires a minimum of four years' experience, of which at least three years must be specialized experience in administrating computer systems. General experience includes operations experience on a large-scale computer system or a multi-server local area network.

<u>Functional Responsibilities</u>: Supervises and manages the daily activities of configuration and operation of business systems which may be mainframe, mini, or client/server based. Optimizes system operation and resource utilization, and performs system capacity analysis and planning. Provides assistance to users in accessing and using business systems.

<u>Minimum Education</u>: A Bachelor's degree in computer science/systems, information systems/technology, engineering/engineering technology, software engineering/programming, management, natural sciences, social sciences, mathematics or business/finance.

Education and experience requirements may be substituted with:

- 1. A Master's Degree (in subjects described above) and three years general experience of which at least two years must be specialized experience.
- 2. No degree and eight years general experience of which six years is specialized experience.

#### LAN/DESKSIDE SUPPORT TECHNICIAN-(Senior)

Minimum/General Experience: This position requires a minimum of five years' experience, of which at least three years must be specialized. Specialized experience includes: knowledge of PC operating systems, e.g., DOS, Windows, as well as networking and mail standards and work on a help desk. General experience includes information systems development and other work in the client/server field, or related fields. Demonstrated ability to communicate orally and in writing and a positive customer service attitude.

<u>Functional Responsibilities</u>: Evaluates, tests, installs, and modifies networked and single user computer and workstation systems and applications. Evaluates and tests application software packages to determine compatibility with existing systems, ease of use and maintenance, and suitability for organization's overall needs and requirements. Develops and validates user documentation. Enters commands into computer or network to place new programs in production status and upgrade existing programs. Serves as a team leader to technical advisor to lower-level user services specialists. Organizes and directs hardware installations and on-site surveys. Assesses and documents current site network configuration and user requirements. Designs and optimizes network topologies. Analyzes and develops new hardware requirements and prepares specifications for hardware acquisitions. Directs and leads preparation of engineering plans and site installation Technical Design Packages. Develops hardware installation schedules. Mobilizes installation team. Directs and leads preparation of drawings documenting configuration changes at each site. Prepares site installation and test reports. Coordinates post installation operations and maintenance support.

<u>Minimum Education</u>: An Associate's degree in computer science/systems, information systems/technology, engineering/engineering technology, software engineering/programming, management, natural sciences, social sciences, mathematics or business/finance.



Education and experience requirements may be substituted with:

- 1. A Bachelor's Degree (in subjects described above) and four years general experience of which at least two years must be specialized experience.
- 2. No degree and eight years general experience of which at least six years is specialized experience.



	Services	offered by						tegori	zed as follow	s:					
			LA	BOR CA	TEGORY	RATES	w/IFF								
					ENT AND A										
		2011/IFF		2012/IFF		2013/IFF			2014/IFF		2015/IFF		2016/IFF		2017/IFF
PROGRAM MANAGER	\$126.50							38.23	\$139.27		\$143.45	\$146.65			
PROJECT MANAGER	\$99.00	\$99.75	\$101.97	\$102.74	\$105.03	\$105.82	\$10	08.18	\$109.00	\$111.43	\$112.27	\$114.77	\$115.64	\$118.21	\$119.10
	ENGINEERING, PROGRAMMING, DEVELOPMENT, TESTING AND INFORMATION ASSURANCE SUPPORT														
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COMPUTER NETWORK													<u> </u>		
SYSTEMS ANALYST															
(SENIOR)	\$ 121.05	\$ 121.96	\$ 124.68	\$125.62	\$ 128.42	\$129.39	\$ 13	2.27	\$133.27	\$ 136.24	\$137.27	\$ 140.33	\$141.39	\$ 144.54	\$145.63
COMPUTER NETWORK															
SYSTEMS ANALYST															
(INTERMEDIATE)	\$ 108.02	\$ 108.84	\$ 111.26	\$112.10	\$ 114.60	\$115.46	\$ 11	8.04	\$118.93	\$ 121.58	\$122.50	\$ 125.22	\$126.17	\$ 128.98	\$129.96
SOFTW A RE ENGINEER						·							_		
(SENIOR)	\$ 122.03	\$ 122.95	\$ 125.69	\$126.64	\$ 129.46	\$130.44	\$ 13	3.35	\$134.35	\$ 137.35	\$138.38	\$ 141.47	\$142.54	\$ 145.71	\$146.81
APPLICATION						1					•		r		
DEVELOPER/PROGRAMMER															
(SENIOR)	\$ 120.02	\$120.92	\$ 123.62	\$124.55	\$ 127.33	\$128.29	\$ 13	1.15	\$132.14	\$ 135.08	\$136.10	\$ 139.14	\$140.19	\$ 143.31	\$144.39
SYSTEMS ENGINEER						7		,			•				
(SENIOR)	\$ 128.86	\$129.83	\$ 132.73	\$133.73	\$ 136.71	\$137.74	\$ 14	0.81	\$141.87	\$ 145.03	\$146.13	\$ 149.38	\$150.51	\$ 153.87	\$155.03
SYSTEMS DESIGN						7		,			_		•		
ARCHITECT	\$ 144.26	\$ 145.35	\$ 148.59	\$149.71	\$ 153.05	\$154.20	\$ 15	7.64	\$158.83	\$ 162.37	\$163.59	\$ 167.24	\$168.50	\$ 172.25	\$173.56
IT SECURITY ENGINEER						7		,			•		7		
(INTERMEDIATE)	\$118.20	\$119.09	\$ 121.75	\$122.67	\$ 125.40	\$126.35	\$ 12	9.16	\$130.14	\$ 133.04	\$134.04	\$ 137.03	\$138.06	\$ 141.14	\$142.20
IT SECURITY ENGINEER						,		,			•		r .		
(SENIOR)	\$126.30	\$127.26	\$ 130.09	\$131.07	\$ 133.99	\$135.00	\$ 13	8.01	\$139.05	\$ 142.15	\$143.23	\$ 146.42	\$147.52	\$ 150.81	\$151.95
TEST ENGINEER (SENIOR)	\$113.63	\$114.49	\$ 117.04	\$117.92	\$ 120.55	\$121.46	\$ 12	4.17	\$125.10	\$ 127.89	\$128.86	\$ 131.73	\$132.72	\$ 135.68	\$136.71
TEST ENGINEER	7	7	7	, ,	7	, ,	-		,	7	,	,	, , , , , , , , , , , , , , , , , , , ,	7	7
(INTERMEDIATE)	\$108.12	\$108.93	\$ 111.36	\$112.21	\$ 114.70	\$115.57	\$ 11	8.15	\$119.04	\$ 121.69	\$122.61	\$ 125.34	\$126.29	\$ 129.10	\$130.08
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SUBJECT MATTER EXPERT II	\$145.00	\$146.10	\$ 149.35	\$150.48	\$ 153.83	\$154.99	\$ 15	8.45	\$159.64	\$ 163.20	\$164.43	\$ 168.09	\$169.36	\$ 173.14	\$174.45
SOLUTION ARCHITECT			\$ 102.49					8.73					\$ 116.22		\$119.71
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SYSTEMS ADMINISTRATION															
(SENIOR)	\$103.56	\$104.35	\$ 106.67	\$107.47	\$ 109.87	\$110.70	\$ 11	3.16	\$114.02	\$ 116.56	\$117.44	\$ 120.05	\$120.96	\$ 123.66	\$124.59
LAN/DESKSIDE SUPPORT								'			•		r		
TECHNICIAN (SENIOR)	\$83.56	\$84.19	\$ 86.07	\$86.72	\$ 88.65	\$89.32	\$ 9	1.31	\$92.00	\$ 94.05	\$94.76	\$ 96.87	\$97.60	\$ 99.78	\$100.53



#### USA COMMITMENT TO PROMOTE

#### SMALL BUSINESS PARTICIPATION

#### PROCUREMENT PROGRAMS

#### **PREAMBLE**

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

#### **COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Charles Lambert, President/charles.lambert@carterlambert.com/703-286-0826





#### **BEST VALUE**

#### **BLANKET PURCHASE AGREEMENT**

#### **FEDERAL SUPPLY SCHEDULE**

(Insert Customer Nam	e)			
agreement to further re	educe the administrat	amlining Act (ordering activity) and (ive costs of acquiring commercial item)	· · · · · · · · · · · · · · · · · · ·	
development of techni	cal documents, solici	minate contracting and open market co tations and the evaluation of offers. To cordance with Federal Acquisition Reg	eaming Arrangements are permitted	
		e paperwork, and save time by elimina end result is to create a purchasing med	-	
Signatures				
Ordering Activity	Date	Contractor	Date	



DDA	NUMBER	
DEA	TYCHYLDEN	

### (CUSTOMER NAME)

	BLANE	KET PURCH	IASE AGREEMENT	
			), Blanket Purchase Agreements, the Cott (BPA) EXCLUSIVELY WITH (ordering activity):	ntracto
(1) terms	The following contract items can be and conditions of the contract, except		s BPA. All orders placed against this BPA are subject t	to the
	MODEL NUMBER/PART	T NUMBER	*SPECIAL BPA DISCOUNT/PRICE	
(2)	Delivery:		<del></del> '	
	DESTINATION		DELIVERY SCHEDULES / DATES	
		. <u></u>		
		<del></del>		
(3)	The ordering activity estimates, but	does not guarante	e, that the volume of purchases through this agreement	will be
(4)	This BPA does not obligate any fur	nds.		
(5)	This BPA expires on	or at the e	nd of the contract period, whichever is earlier.	
(6)	The following office(s) is hereby as	uthorized to place	orders under this BPA:	
	OFFICE		POINT OF CONTACT	
		_		



- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.
- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:
- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.



#### **BASIC GUIDELINES FOR USING**

#### "CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.